Operations Manager
Level 5

Mitchells & Butlers
Apprenticeships

The Operations Manager programme is crafted to support the development of experienced Managers leading teams and projects. Elevate your skills, achieve operational goals, and contribute to the organisation's strategy. This apprenticeship is equivalent to a foundation degree and represents a £9000 investment in your personal development.

Who is it for?

- HiPO General Manager
- Accredited Kitchen Managers
- Retail Business Managers
- RSC Departmental Managers

Duration:

16 months + End-point Assessment.

Blended delivery:

- 1-1 sessions with Lifetime Learning Coach (F2F & remote).
- Online Webinars to enhance knowledge, skills and behaviours led by Leading Results.
- Virtual classrooms.
- Self-study via online learning platform – Aptem.
- 6 x Face to face skills days (Delivered in Coventry or Reading)
- 5 x Online Workshops

Modules:

- Managing and Leading a Team
- Leadership and Management Principles
- Stakeholder Relationships
- Organisation Governance
- Operational Management
- Project Scope
- Project Implementation
- Evaluation and Recommendations

End-point Assessments:

- Portfolio of Evidence
- Professional Discussion
- Written Project with Presentation & Questions

Could this apprenticeship be for you?

Seize this fantastic opportunity to connect with like-minded individuals, exchange insights across the broader sector, and expand your network. It's not just an opportunity; it's a gateway to building meaningful connections and fostering collaborative growth.

On completion of this 16-month standard learners will show a range of skills in creating and delivering operational plans, managing projects, leading and managing teams, managing change, financial and resource management, talent management and coaching and mentoring.

You will:
- Be able to create and develop business plans to improve performance
- Understand how to manage projects
- Lead and manage diverse teams
- Manage change
- Manage conflict
- Financial and resource management
- Talent management
- Understand how to coach and mentor

lifetime