

Food and Beverage Team Member

Level 2

For ambitious individuals eager to develop their career in the exciting world of hospitality. An apprenticeship could be the golden ticket needed to step into an enhanced role. This may be the perfect opportunity to convert and grow your experience within hospitality into an industry recognised qualification. This apprenticeship is equivalent to 5 GCSEs and represents a £6000 investment in your personal development.



Who is it for?

Eager team members looking to expand their knowledge, skills, and behaviours to support their career development or industry knowledge.



Duration:

12 month + End-point Assessment.



Blended delivery:

- 1-1 sessions with Lifetime Learning Coach (f2f & remote)
- Virtual classrooms
- Self-study via online learning platform - Aptem

Modules:

- My Path To Success
- The Perfect Serve
- Safer Service
- The Hospitality Business
- Know your Customer
- Teamwork
- Responsible Working
- Hospitality Operations
- Standards in Action



End-point Assessments:

- Observation with questions
- Interview underpinned with a portfolio of evidence



Could this apprenticeship be for you?

If you're eager to develop your knowledge, skills, and behaviours within the world of hospitality, this apprenticeship is the perfect tool to support your progression! This is the solid foundation to progress onto AMP.

Here's a list of some of the additional knowledge and skills you could gain

- Understanding & improving the guest journey
- Using guest feedback to improve quality & performance
- Competitor SWOT analysis
- Understanding safety and supporting NSF action plans
- Investigating and understanding new technology
- Review your business social media presence
- Reflect on personal targets
- Creating buzz briefs and team incentives
- Understanding and utilising TMS
- Plan and prepare to support the induction of a new team member